### 2025 Interim Results

17 September 2025



Key Highlights

Adam Castleton, Group CEO

Financial Highlights

David Wolffe, Group CFO (Interim)

Outlook and Summary

Adam Castleton, Group CEO

# Key Highlights

Adam Castleton, Group CEO



### **OPERATIONAL PROGRESS**

H1 in line with expectations

**STRUCTURALLY HIGHER PROFIT** 

Operating margin 17%

**POSITIVE OUTLOOK** 

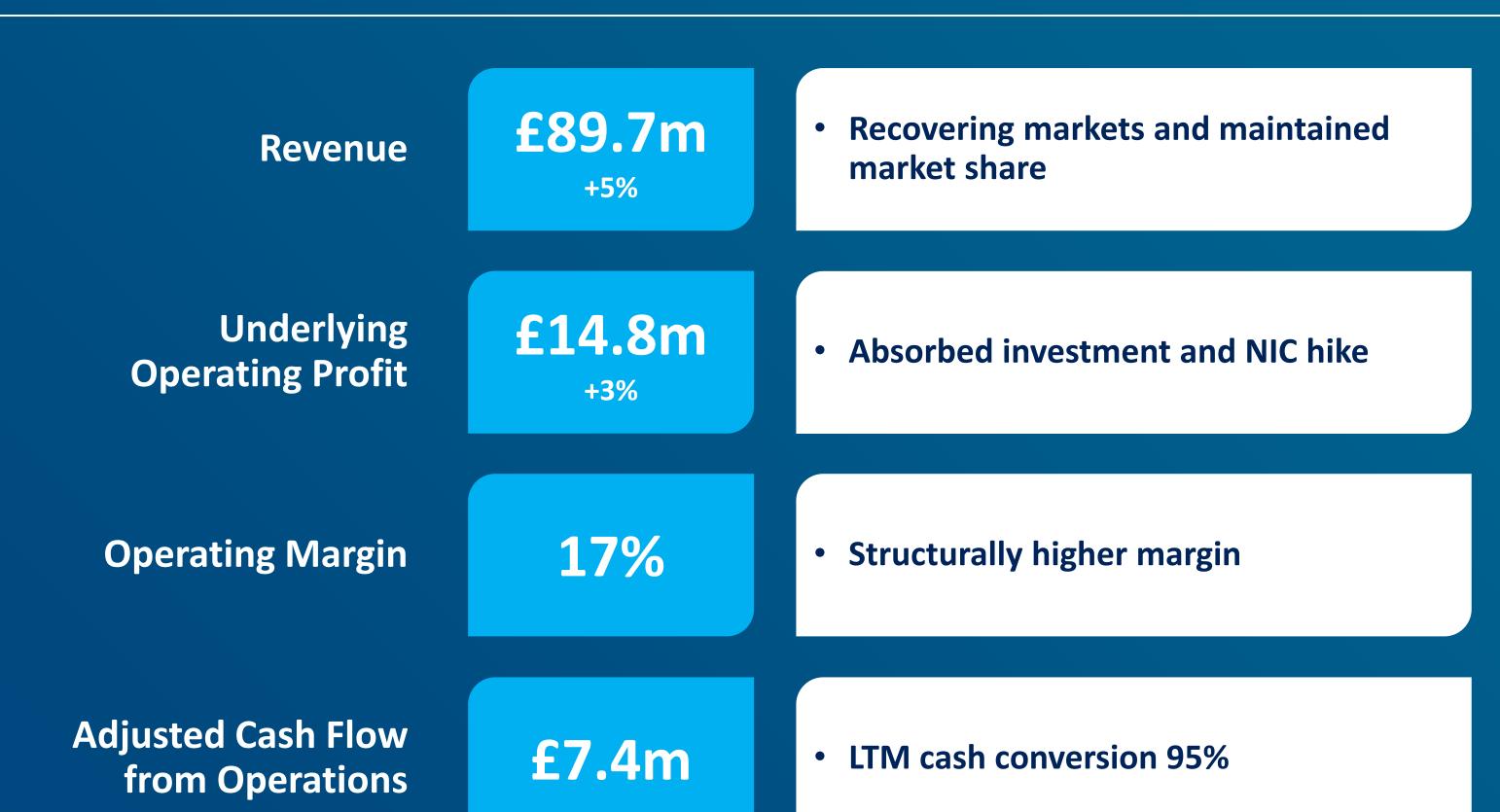
Full Year outlook unchanged

Revenue growth +5%

**31% ROCE** 

Investing in future growth







#### **MARKET CONDITIONS**

Residential
Sales
+17%

H1 pull forward due to SDLT

Mortgage Approvals +10%

Approvals drive surveyor demand

Mortgage Lending +5%

 Strong new lending (Purchase and Remo +22%)

#### LSL PERFORMANCE

- Residential sales up 17%
- Maintained top 2 Franchisor position

- Surveying revenue up 9%
- Market share of 37% driven by lender mix

- LSL new mortgage lending +23%
- Share of new lending up to 11.3%



#### **SCALE & STRENGTH**

#### **PROGRESS POINTS**



# Surveying & Valuation

- UK market leader
- 473 surveyors & 266k jobs
- 37% market share

- Surveyor productivity +8%
- Top 5 lender contract renewal & new contract win
- B2C revenue +43%



# Financial Services

- UK's largest network
- 1,100 firms & 2,600 advisers
- 11% market share

- Revenue per adviser +8%
- New CRM development on track
- Pivotal JV continues to scale and contribute profit



# Estate Agency Franchising

- Top 2 UK EA franchisor
- 294 branches and 11k exchanges
- 37,246 lettings portfolio

- 3 Lettings book acquisitions with strong pipeline
- 3 new branch openings in period
- Post-franchising restructuring largely completed

# Financial Highlights

David Wolffe, Group CFO (Interim)

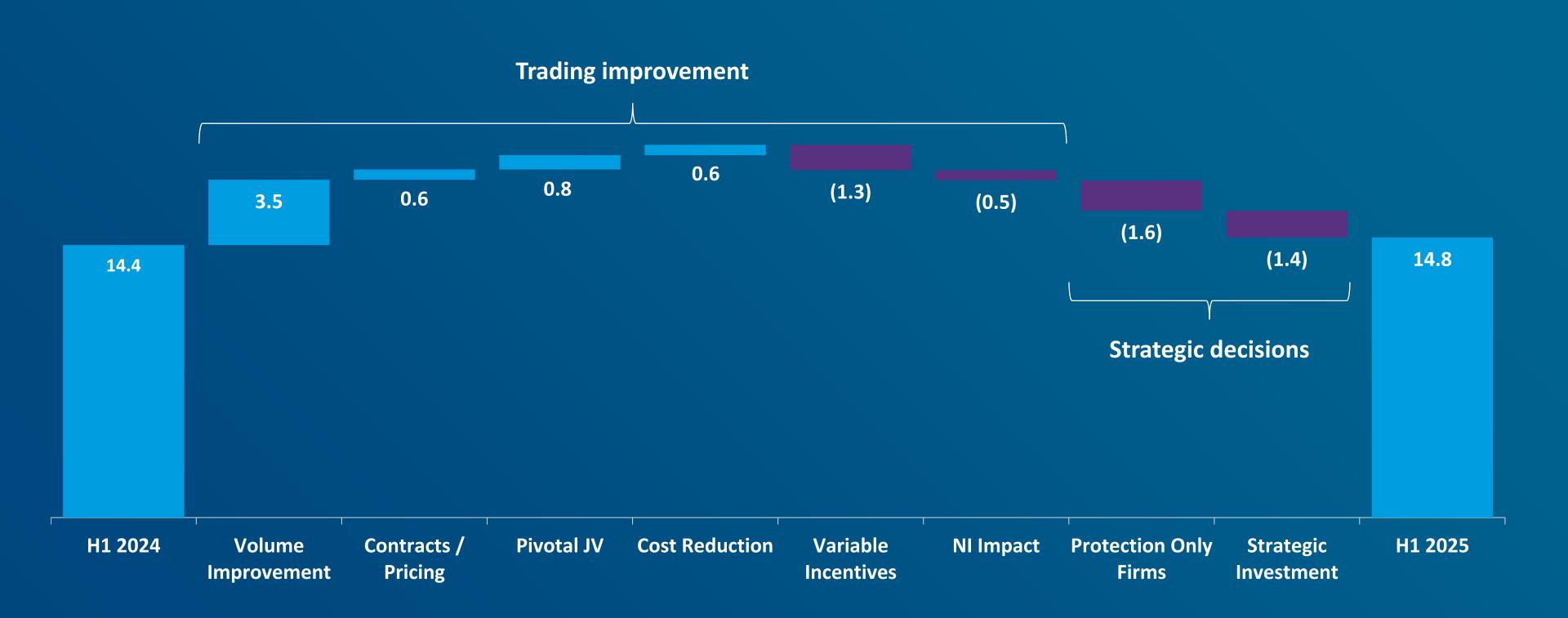




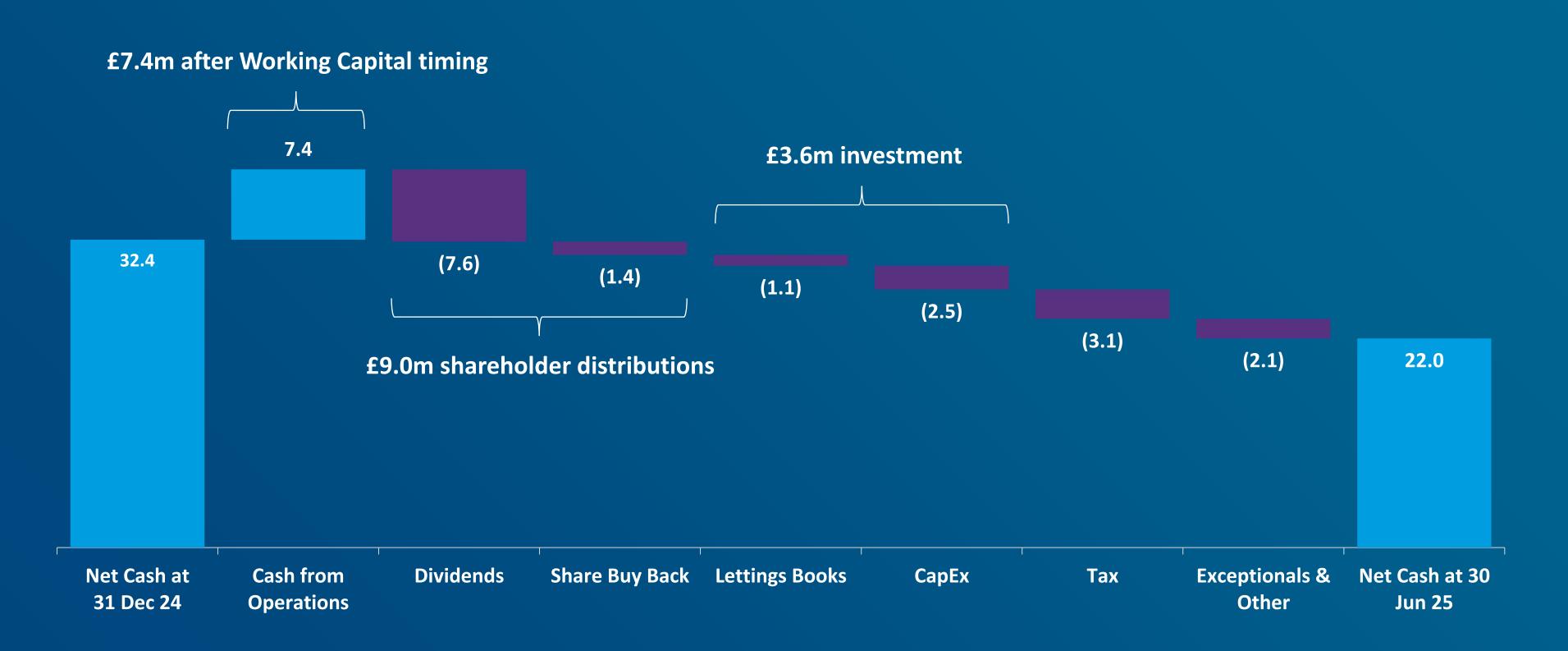
(£m)	H1 2025	H1 2024	variance
Surveying & Valuation	53.2	48.9	9%
Financial Services	23.5	23.6	0%
Estate Agency Franchising	13.0	12.9	1%
Group Revenue	89.7	85.4	5%
Group Underlying Operating Profit	14.8	14.4	3%
Group Underlying Operating Margin	17%	17%	-
Adjusted Basic EPS	11.0	11.0	-
Net Cash	22.0	32.5	(32)%
Cash Flow from Operations (Adjusted)	7.4	11.7	(37)%
ROCE	31%	29%	200bps
Interim Dividend (pence)	4.0	4.0	-

- Group Revenue up 5%
- Group Operating Margin at 15 year high of 17% after NIC and investment
- Cash from operations £7.4m including Working Capital timing at YE 2024
- ROCE structurally higher under new model









**Longer Term Cycle** 



#### (£m) H2 2023 H1 2024 H2 2024 H1 2025 **Group Underlying Operating Profit** 6.2 13.3 14.4 14.8 (0.5)JV profit 0.2 (0.4)0.4 Depreciation 1.7 1.6 1.6 1.6 **Net Working Capital** 2.9 (2.8)5.9 (7.4)Payments of lease liabilities (6.8)(1.9)(0.9)(1.2)

4.3

11.7

19.4

7.4

**Adjusted Cash from Operations** 

- Stable profit progression
- Timing effects in WC across year end
- Across the cycle Cash from Operations continues to strengthen
- Target remains 75%-100%





### **Surveying & Valuation**

### **Key Financials**

£m	H1 2025	YoY Change
Revenue	53.2	+9%
<b>Underlying Operating Profit</b>	11.9	(8)%
Underlying Operating Margin	22%	(410)bps

### **Business Drivers**

	H1 2025	YoY Change
Jobs (000s)	266	+7%
Fee per Job (£)	190	+2%
Jobs/Surveyor	569	+8%





### **Financial Services**

### **Key Financials**

£m	H1 2025	YoY Change
Revenue	23.5	0%
Underlying Operating Profit	4.8	23%
Network Operating Profit	4.3	0%
Network Operating Margin	18%	0bps

### **Business Drivers**

	H1 2025	YoY Change
Advisers	2,637	(7)%
Completions per Adviser	69	+8%
Fee per Completion (£)	92	+3%





### **Estate Agency Franchising**

### **Key Financials**

£m	H1 2025	YoY Change
Revenue	13.0	1%
<b>Underlying Operating Profit</b>	3.2	1%
Underlying Operating Margin	24%	0%

#### **Business Drivers**

	H1 2025	YoY Change
Branches	294	+1%
Sales Income per Branch (£'000s)	16	+22%
Lettings Portfolio	37,426	+1%
Lettings Income per Property (£)	175	+1%

# Outlook & Summary

**Adam Castleton, Group CEO** 



#### **MARKET CONDITIONS IMPROVING**

#### **CONTINUING GROWTH INVESTMENT**

**Expected increase in refinancing activity** 

Further investment in lettings books & CRM

**Strong residential pipelines** 

**Strong H2 cash conversion** 



**Ambitious Growth** 

Technology & Data Innovation

Purposeful Communication

**Empowering & Accountable Culture** 

Aligning Strengths of the Group



# Operating in attractive markets

## Capital-light and resilient

# Positioned for growth

Financial strength and disciplined capital allocation

- Exposure to large UK housing & mortgage markets
- Multiple revenue streams
- Persistent demand for services

- Three high-margin Divisions
- Multi-year B2B relationships
- Scale delivers competitive advantage in high barrier markets

- Housing and mortgage markets recovering
- Organic opportunities in each Division
- Technology investment

- High cash generation
- Disciplined investment focus
- Proven integration of acquisitions (e.g. TenetLime)

**Opportunity to leverage Group strengths** 

Thank you

Q&A

# Appendices







Highlights (£m)	H1 2025	H1 2024
Group Revenue	89.7	85.4
Group Underlying Operating Profit	14.8	14.4
Group Underlying Operating Margin	17%	17%
Net Exceptional (Costs) / Gains	(1.8)	(0.1)
Group Operating Profit / (Loss)	11.3	13.0
Adjusted Basic EPS	11.0	11.0
Net Cash	22.0	32.5
Cash flow conversion	50%	81%
Interim Dividend (pence)	4.0	4.0







Surveying & Valuation P&L (£m)	H1 2025	H1 2024
B2B – Valuations	46.0	42.4
B2C – Private Surveys	4.0	2.8
Other including Asset Management	3.2	3.7
Total Revenue	53.2	48.9
Underlying Operating Profit	11.9	12.9
Underlying Operating Margin	22%	26%

#### **KPIs**

Jobs Performed ('000s)	266	250
Remote Valuations as % of Total	22%	22%
Jobs per Average Surveyor	569	528
Income per Job (£)	190	185
Operational Surveyors at 30 June (FTE)	473	474
Market Share*	37%	38%





Financial Services P&L (£m)	H1 2025	H1 2024
FS Network Gross Revenue	151.7	150.5
FS Network Net Revenue	23.5	23.6
FS Network Underlying Operating Profit	4.3	4.3
FS Network Underlying Operating Margin	18%	18%
Pivotal (JV profit contribution)	0.5	(0.4)
Total Divisional Profit	4.8	3.9

#### KPIs

1,084	1,146
2,637	2,847
47	44
134.3	110.5
22.6	22.0
15.2	12.4
7.4	9.6
11.3%	11.2%
	2,637 47 134.3 22.6 15.2 7.4



Number of Territories





Estate Agency Franchising P&L (£m)	H1 2025	H1 2024
Franchising Revenue	13.0	12.9
Franchising Underlying Operating Profit	3.2	3.1
Franchising Underlying Operating Margin	24%	24%
KPIs		
HMRC Transactions ('000s)	573	489
Exchange Units	10,561	9,006
Managed Properties	37,246	36,952

313

307

Appendices





### **Forward Looking Statements**

This document contains certain statements that are forward-looking statements. They appear in a number of places throughout this document and include statements regarding our intentions, beliefs or current expectations and those of our officers, directors and employees concerning, amongst other things, our results of operations, financial condition, liquidity, prospects, growth, strategies and the business we operate. By their nature, these statements involve uncertainty since future events and circumstances can cause results and developments to differ materially from those anticipated.

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